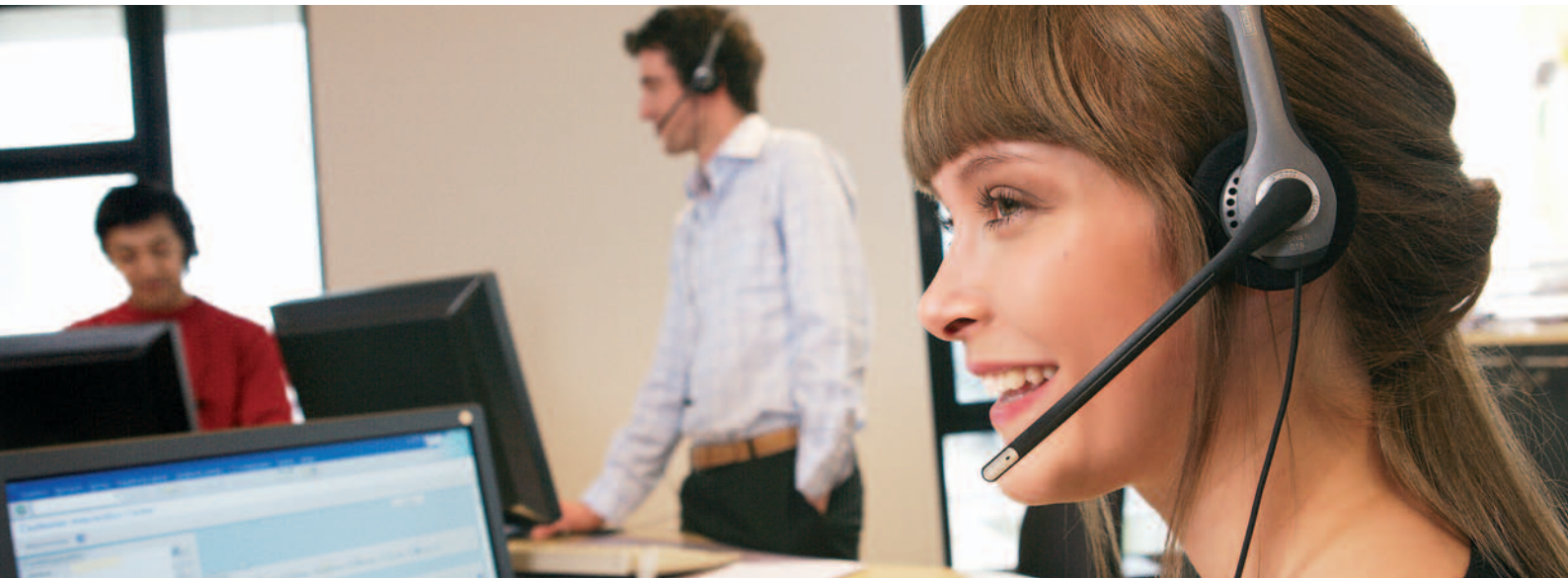# GN 2000 Series

Designed to perform. Built to last.

The new GN 2000 series contact center headsets feature the superb call clarity for which we are famous. Yet they're also tested to withstand rough handling by multiple users. Best of all, GN 2000 headsets cost far less than you would expect for a headset of this quality. Just look at what you get:

- Sturdy, impact-resistant materials and construction
- Extraordinary comfort with fewer adjustments
- Outstanding sound quality due to true 150 – 6800 Hz wideband frequency response
- Stereo USB version for VoIP applications

The GN 2000 is a straightforward, easy-to-use headset. It's available with either a special noise-canceling microphone mounted on a flex boom arm or SoundTube equipped with a standard microphone. By reducing unwanted background noise, our noise-canceling technology enables crystal clear communications with customers - even in noisy offices.

Large, feather-soft ear cushions provide exceptional comfort thanks to fully gimbaled mountings. That means our earpieces automatically adjust to the shape and angle of individual ears. And less manual adjustment means your agents can concentrate on their calls and not on their headsets.

The GN 2000's ear cushions also provide better acoustical coupling, ensuring a rich incoming signal. Unlike other so-called "wideband" headsets that cut-off around 4000 Hz, the GN 2000 provides full frequency response up to 6800 Hz so your agents enjoy optimum call clarity with significantly less need to ask customers to repeat themselves. What's more, this remarkable headset also features our PeakStop™ technology, which cuts off sudden loud noises above 118 dB SPL.

Built to last, the GN 2000 is our toughest contact center headset yet. Our headbands are made of impact-resistant materials that are strong and resilient to keep the headset firmly, yet comfortably in place throughout the workday.

The GN 2000 is also available with a USB connector for VoIP applications. Moreover, the GN 2000 USB headset gives agents true stereo-quality sound. Complete with in-line sound controls, the GN 2000 USB is a true plug-and-play product that is Microsoft Windows® compliant.

Durability) **Sound Quality**) **Comfort**)

GN Netcom

GN 2000 Series

Features	Benefits
Robust design: • All-metal boom-arm pivot • Plastic-rubber composite	Solid construction and impact-resistant materials ensure long useful lifetime in tough work environments.
Choice of large, feather-soft foam or leather ear cushions: • Fully gimbaled mounting	Self-adjusting for all-day comfort, plus outstanding inbound sound quality so customer comments are clearly heard the very first time.
Rich, wideband sound: • Frequency range up to 6800 Hz • Meets TIA-920 standard for genuine wideband response	Optimum call clarity – 70% more range than other so-called "wideband" headsets.
Noise-canceling technology reduces unwanted background noise	Less need to isolate agents in individual cubicles. Better communication with customers. Less "office" noise also suggests individualized service.
Interchangeable SoundTube boom (accessory)	Improved hygiene and greater peace of mind.
Choice of boom arm with microphone: • Flex boom arm with noise-canceling microphone • SoundTube boom with standard microphone.	Choose the boom arm with the microphone that best matches your contact-center environment.
Mono or duo sound	Select a headset with sound in one or both ears according to your specific needs.
PeakStop™ technology – max. 118 dB SPL (RMS) according to UL-60950-1	Protection against sudden, loud sounds coming across the telephone network.
The GN 2000 USB variant	The GN 2000 USB provides exceptional, stereo-quality sound.
Compatibility	The GN 2000 is compatible with: • standard desk telephones The GN 2000 USB is compatible with: • PC/Macintosh • Microsoft Windows® • all popular VoIP applications

Variants

	Flex boom, noise-cancelling microphone	SoundTube, standard microphone
Mono	√	√
Duo	√	√
Duo, USB, stereo	N/A	√

Safety
The GN 2000 meets the electric strength test and impulse test requirements of the international standard IEC 60950-1. It also meets EN 60950, AS/NZS3260, and UL 60950 standards.

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