MITEL

Superset | 4025

Full function, multi-line, backlit digital display business telephone. The Mitel® Superset™ 4025 is a handsfree speaker phone with context-sensitive softkeys providing users fast and easy access to the full features/functionality of Mitel SX-200® and Mitel SX-2000® PBX business telephone systems.

Users

For any user within the enterprise that requires information about calls they handle combined with user-programmable access to advanced PBX telephone system features. Ideal for users who must change their telephone feature set to match their changing needs, especially managers and professionals who may travel frequently, are often away from their desk, and frequently participate in conference calls. The Superset 4025 is also ideal for contact center/ help desk agents.

Call Handling Features

- Speaker phone
- Handsfree operation (half duplex)
- 20-character backlit display
- Context-sensitive softkeys for feature-set customization
- Off-hook call announce
- 14 programmable keys with LED indicators
- Supports Automatic Call Distribution (ACD) agent and supervisor functionality
- Supports firmware download
- On-hook dial
- Dedicated headset jack
- SuperKey programming for easy access to PBX telephone system features

- Speed calling
- Placing calls on hold
- Transferring calls
- Setting up conference calls
- Voice mail access – large message waiting lamp

Scalable Functionality

- Integrates with Mitel Programmable Key Module (PKM) 12 and Mitel Programmable Key Module (PKM) 48 for easy addition of quick access function keys

Ergonomic/Physical Features

- Tilting base
- Wall mount
- Small footprint – 8.9″ x 8″
- Available in Dark Charcoal Gray and Light Dove Gray

System Software Requirements

- Mitel SX-200: Mitel LIGHTWARE™ 17 or higher
- Mitel SX-2000: Mitel LIGHTWARE 29 or higher

⊠ MITEL | it's about **YOU**

Description/ Target User	Superset 4001 Affordable, single-line digital set for casual user; provides basic access to PBX features	Superset 4015 Affordable multi-line, entry level digital display set for technical office and contact center staff	Superset 4025 Multi-line full function set for office workers, professionals, managers and contact center agents; basic conferencing set	Superset 4150 Advanced multi-line, intuitive, digital display phone with touch screen and advanced PBX feature access; ideal for heavy phone users and call center agents; PC connectivity for TAPI-compliant applications
PBX Support	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000
Min Software	LW 17/29	LW 17/29	LW 17/29	LW 17/29
Speakerphone			•	•
Display Screen with Contrast Control		•	•	touch screen
TAPI-Enabled				•
Backlit Display			•	•
Full Duplex Handsfree Operation				•
Half Duplex Handsfree Operation			•	
On-hook Dial		•	•	•
Softkeys (Context-Sensitive)			•	•
Dedicated Headset Jack		•	•	•
SuperKey Programming		•	•	•
Off-hook Voice Announce			•	•
Send/Receive Direct Page	•	•	•	•
Speed Calling	•	•	•	•
Call Forward	*	•	•	•
Call Hold (Place/Retrieve)	•	•	•	•
Call Transfer	•	•	•	•
ACD Agent		limited functionality	•	•
ACD Supervisor			•	•
Last Number Redial	*	•	•	•
Conference Call Setup	•	•	•	•
Do Not Disturb	*	•	•	•
Large Message Waiting Lamp	•	•	•	•
Firmware Download			•	•
Wall Mount	•	•	•	•
Number of Programmable Keys	7	7	14	14
Max Number of Line Appearances	1	7	14	14
PKM 48 (min S/W LW17 Rel 3 / LW29 Rel 2)			**	**
PKM 12 (min S/W LW17 Rel 3/LW 29 Rel 2)			***	***
AIM			•	•

* through access code   **2 PKMs per set on SX-2000 and SX-200   ***1 PKM per set on both SX-200 and SX-2000

www.mitel.com

MITEL ®